



SMS/TEXT BANKING & ALERTS

SMS banking is a technology-enabled service offered to you, our customer. SMS Banking provides selected banking services to be transacted with your mobile phone. The latest industry standard in encryption and authentication is used to provide a safe and secure transmission of data to you.

If you can send and receive text messages on your phone, you can use Text/SMS Mobile Banking to quickly access account information and make transfers. You can perform many of the high demand Mobile Banking functions via text message.

Enrolling in SMS/Text Banking is simple and easy. Within the [First Volunteer Mobile Banking App](#), choose [Text Banking](#) and [Two-Way Text Banking](#). The App will then guide you through the set-up process.

Use simple text message commands to access your account information from almost any Text/SMS supported phone:

- Retrieve Account Balances
- Get Recent Transactions
- Transfer Funds between Accounts



Text/SMS Banking Commands (Text to [39257](#))

ENROLL – Sends an enrollment message to the institution for end-user review /set up

BAL – Receive account balances for all accounts enrolled – *Example: Bal*

BAL (nickname) – Receive the balance of the nicknamed account – *Example: Bal Chkg*

HIST – Returns the history for all accounts enrolled – *Example: Hist*

HIST (nickname) – Returns the history for that account – *Example – Hist Chkg*

XFER [from last four of account] [to last four of account] [amount] – Transfers funds between two accounts – *Example: XFER 1234 6789 25.00*

XFER [from acct nickname 1] [to acct nickname 2] [amount] – Transfers funds between two accounts – *Example: XFER Chkg Svgs 25.00*

HELP – Returns a list of available commands and customer service information

SUSPEND/STOP – Deactivates customer's SMS Banking Services